

Catholic Development Fund Position Description

Position title	Integration Engineer
Department	Information Technology
Reports to	Integration Services Lead
Number of direct reports	Nil
Location	486 Albert Street, East Melbourne and Work From Home

Position purpose

The Melbourne Catholic Development Fund (Melbourne CDF) is a Not-for-Profit Financial Institution. The I.T. Business Unit has responsibility for servicing the operational needs of Melbourne CDF and banking related services and support for Melbourne CDF clients and for 22 other entities ('Funds') across Australia and New Zealand. Funds' clients make deposits, withdrawals, and take loans and a range of other related services, that will widen with modernisation initiatives from this year.

It is recognised that Integration Services plays a key enabling role in our Digital Strategy. A new Integration Services capability has been initiated to support our customers by substantially improving how they receive payments, make payments, and access and use online banking.

There is a need for unlocking integration pathways between payment partners, banking platform and customer systems to automate payment and data flow. This includes Real Time payments, seamless integrated payment experience, simpler reconciliation integration into customer ERP/Finance Systems, and Real Time reporting.

We have also recently undertaken a major version upgrade to our Core Banking Platform. It has been identified that a series of integration work packages related to the underlying technologies be instigated to further enhance the Core Banking capabilities. These initiatives meet the objectives of future proofing our core banking architecture by providing safe and resilient integrations, ensuring data can integrate with our client's systems, providing innovative integration products and services, and improving client experience.

Having identified Integration Services as a key enabler, CDF I.T are responding to this new requirement by creating an Integration Services Capability. This role will be a founding and key member of the new Integration Services Capability. You will be working closely with the Solution Architect, Technical SMEs, and business users in an Agile environment to solve problems across different parts of the business and our clients. You will be responsible for the Management, Configuration and Build, vendor relations, and ongoing support of all integrations. This role will be a dedicated full-time role, predominately focused on Integration Services (including data transformation, data orchestration, service orchestration, and service governance). You will also be responsible for knowledge management and maintaining the document repository and integration specifications.

You will report to the Integration Services Lead who will oversee the Integration Services Delivery and manage and govern the Integration Services Capability (including design and delivery assurance).

Position responsibilities

Expectations of this role include:

- Configuring and Building of Integration Processes within the Integration Platform.
- Administration and Maintenance of common components and framework within the Integration Platform.
- Maintenance and Configuration of associated integration components that form part of the end-to-end integration solution.
- Integration Specification Technical Design & Build documentation.
- Test Execution, and Testing Support of integration builds (System Integration Testing).
- Release and Deployment of Integration Processes to Production.
- Monitoring Integration Platform Health, Performance and Availability.
- Monitoring individual Integration Performance and Usage Reporting.
- Liaise with iPaaS Platform Vendors for Platform Support and Maintenance.
- Level 2 Support, Incident and Problem Management.
- Provide Integration Subject Matter Expertise and support to other capability and I.T resources.
- Knowledge management and maintaining the document repository and integration specifications.
- Focus on delivering value for our clients.

Position requirements

Key Competencies

- Integration Design and Development.
- Excellent Analytical and problem-solving skills.
- Structuring Work – Ability to prioritise workload and escalate when required.
- Customer focussed – Always putting clients first by providing a personal service and by maintaining constructive contacts.
- Relationship Building – Ability to build and maintain relationships with both internal and external stakeholders.
- Communication - facilitate the best outcomes for all stakeholders.
- Process & documentation management.

Skills

Essential

- Experience using an Integration Platform to transform and move data efficiently and securely between applications.
- Configuring and operating highly scalable, available, performant and secure integration solutions.
- Experience working with Application Programming Interfaces to collect from or inject data into software systems.
- Knowledge of API Management and API Gateway Technologies.
- Experience in integrating with core enterprise software applications, both on-prem and cloud.

	<ul style="list-style-type: none"> • Expertise in assessing, designing, and implementing integration patterns. <p><u>Desirable</u></p> <ul style="list-style-type: none"> • Experience using Boomi integration Platform • 2 years+ experience working in a Financial Institution and Payments related service organisations. • Experience working in a small team environment in multiple roles. • Excellent verbal and written communication skills. • Excellent analytical and problem-solving skills. • Excellent rapport building and customer negotiation skills. • Skilled active listener with the ability to effectively question a range of stakeholders. • Demonstrated background highlighting strong documentation practices. • Working in an Agile Delivery environment.
Key Stakeholders	<p>Internal</p> <ul style="list-style-type: none"> • CDF internal teams (both business and technical). • Board and its committees. <p>External</p> <ul style="list-style-type: none"> • Other state-based CDFs. • Partners, Service Providers, Source Code, Platform and other vendors.

CDF's employee values

Values – CDF is practically tasked with the provision of capital to Catholic organisations to support their growth and it does so consistent with the mandate above. The manner in which CDF seeks to undertake its work is also guided by scripture. The following scripture have been identified as particularly relevant:

- Care for others – *'I give you a new commandment: love one another; you must love one another just as I have loved you. It is by your love for one another, that everyone will recognise you as my disciples.'* John 13:34-35
- The importance of wealth – *'Do not lay up for yourselves treasures on earth, where moth and rust destroy and where thieves break in and steal, but lay up yourselves treasures in heaven, where neither moth nor rust destroys and where thieves do not break in and steal. For where your treasure is, there your heart will be also.'* Matt 6:19-21
- Sharing wealth – *'And the crowds asked him, "What then shall we do? And he answered them, "Whoever has two tunics is to share with him who has none, and whoever has food is to do likewise."' Luke 3:10-11*
'Jesus looked up and saw the rich putting their gifts into the offering box, and he saw as poor widow put in two small copper coins. And he said "Truly, I tell you, the poor widow has put in more than all of them. For they all contributed out of their abundance, but she out of her poverty put in all she had to live on".' Luke 21:1-4

